Butterfly Care Instructions

Shipping for your event

Live butterflies are always sent Next-Day or Priority Overnight Delivery by UPS/FED-X. The exception will be for a Monday event, as the delivery will need to be made on the Saturday before. Sunday deliveries are not available by carriers.

emperature Matters!

Glass House Butterfly Farm will only ship live butterflies if they can survive outside temperatures!!

Please be advised that daytime highs need to meet or exceed 65 degrees and nighttime lows must meet or exceed 50 degrees for no less than 7 consecutive days where they are to be shipped and released.

The 10 day forecast is monitored closely by our staff to ensure butterfly survival.

Glass House Butterfly Farm maintains the right to refuse shipment if ethical conditions are not certain. We will work with you very closely to ensure these parameters are met. USDA Regulations Federal and State laws regulate the shipment of butterflies within the United States and its territories. Glass House Butterfly Farm complies with all laws and regulations. No butterflies are permitted into Hawaii or Puerto Rico. Monarchs

raised in the eastern United States are not permitted West of the US continental divide or Connecticut (state law). Painted Ladies have no restrictions within the continental US.

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- Wait until 1-2 hours before the release is scheduled.
- Remove the envelopes from the Storage box.
- Gradually let the envelopes warm to room temperature, never putting them in direct sunlight (they will overheat and die).
- Keep them in the shade and in a room-temperature environment until close to the release time.
- You may hear a scratching noise. This is normal! The butterflies are warming up and ready to explore the outdoors!

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The butterflies have come to you in individual glassine envelopes to protect their wings.

- The Mass Release Box is separate and empty inside.
- Keep the butterflies in the storage box and cool until just before placing them into the Mass Release Box.
- It is best to choose a small room (bathroom/closet) to transfer the butterflies from their envelope into the Mass Release Box. All the easier to catch an escapee in a confined space!
- Gather both boxes and place them in this designated transfer room.
- Only when you are ready to transfer do you remove the butterflies from the original storage box.
- You want the butterflies to be cool, and still, while you are transferring them!
- Because the butterflies are cool, they should not be moving around, making the transfer very easy! If, by chance, they have warmed up, you can place the envelopes back with the cold pack for 15-20 minutes and then try again.
- With no delay, lift the lid of the Mass Release box slightly with one hand, while simultaneously opening the glassine envelope, gently letting the butterfly fall into the Mass Release Box.
- Repeat this process with each envelope until all your butterflies are in the Mass Release Box.
- Allow the butterflies to warm up gradually to room temperature. Do Not allow them to sit
 in direct sunlight (they will overheat and die). Keep them in this room-temperature and
 shaded area until time of the release.



Guarantee

We guarantee to ship live, healthy, and disease-free butterflies. All butterflies are hand selected for quality assurance. They are fed and exercised just prior to shipping. Please contact us immediately/ within 24 hours if there is a hiccup. We aim to make every delivery a success! The butterflies' well-being is a top priority along with customer satisfaction. Butterflies are reared specifically for your event. No refunds.



Sutterfly Arrival

Upon butterfly arrival, immediately open the outer box and remove the smaller box inside.

This box contains your butterflies! Open this box.

- You will continue to use this box for butterfly storage until your event.
- Make sure there is a responsible person assigned to care for the butterflies until release time. They are your butterfly babysitter!
- There is a cold pack inside that you will immediately replace with one that you have agreed to provide. The cold pack provided can be refrozen to use again as needed.
- It is important to keep the butterflies cool to keep them calm/relaxed until the release time.
- Make sure to change out the ice pack as needed and do not wait longer than 48 hours to release the butterflies. They have full bellies when shipped but will need to feed when they have warmed up!

